

ARIZONA PROCESS SERVERS ASSOCIATION NEWSLETTER

VOLUME 14, ISSUE 4

WINTER, 2012

www.apsanews.org
editor@apsanews.org

APSA

**LATE EDITION
SPECIAL BBB ALERT**

Tom LaVance
President, 602-256-9700,
tom@nationwideasap.com

Barry R. Goldman
Vice President, 877-472-7431,
service@rapidrps.com

Jenna Jones
Secretary, 480-516-7221,
tempeprocess2@aol.com

Bert Young
Treasurer, 480-516-7221,
apsadmin@cox.net

Larry Ratcliff
Director, 928-367-0510,
lrpi@frontiernet.net

Ron Ezell
Director, 520-623-8436,
ronzell@ezmessenger.com

Scott Decker
Director, 602-571-8282,
scott@deckerpi.com

Frank Brinkman
Director, 602-424-3026,
frank@integrityas.com

Bert Young
Administrator
Arizona Process Servers
Association
PO BOX 2233
Phoenix, AZ 85002
(602) 476-1737

Edited & Produced by:
Barry R. Goldman
editor@apsanews.org
Published by the Arizona Process
Servers Association

APSA was originally
founded in 1973. It is the
sole state-chartered
association of process
servers recognized by
NAPPS—the National



In this issue:

- **President's Message**
- **Secretary's Corner**
- **C.E. Planned for 2013**
- **New Justice Ct Rules**
- **2012 Conference Wrap UP**
- **BBB Alert**
- **Couthouse Tidbits**
- **Phony Process Server Convicted**
- **Man Arrested Charged by Feds**
- **Training Corner: Problems and Solutions**
- **News You Can Use**
- **Opinions & Other Food for Thought**
- **NAPPS is Coming to Phoenix**
- **Hank Asher Dead**
- **Worst Process Server Way Off Mark**
- **California Blues**
- **APSA Events Calendar**

President's Message

Tom LaVance, President

Fellow members:

I am honored and excited to serve as your association's newest President. I must admit, however, that I am humbled by the thought of trying to live up to the example set by Larry Ratcliff over the last three years. I want to start by expressing my deepest gratitude to him for all his efforts on our association's behalf and his willingness to serve as a mentor and friend to me as I have increased my involvement with our association.

I would also like to express my gratitude to Wayne and Patty Chlebanowski for their tireless years of service to our association as well. They have not only kept our association organized and strong, but somehow found a way to make all their hard work appear fun as well. Thank you both.

Like many of you, I really had no desire to become involved in the "politics" of an association. I just wanted to get my CE hours done and get back to work. As the years have gone by, I have come to believe that without a strong voice, our industry faces many threats and challenges. The APSA board and its members have provided that voice for the last 40 years and I am committed to doing my part to insure that voice is heard.

I recently had the opportunity to see that voice in action. Along with fellow Board Members, Ron Ezell and Barry Goldman, I attended the Arizona Judicial Council's December board meeting. On their agenda was a wholesale redrafting of the Arizona Code of Judicial Administration (ACJA) Rule 7-204 which governs the Private Process Server Program in Arizona. While these changes were placed on the Council's website for

Secretary's Corner

Jenna Jones, ACPS, Secretary

Dearest APSA members, offer a special thanks to Patty Chlebanowski. As we start this next year, the Board is looking at ways to make our organization better and stronger. We can't do that without your support. Please send in your 2013 dues in by January 31. If you have friends in the industry that are not members, encourage them to join too.

APSA has been a success due to the dedication and hard work of its past members and officers. Without them, we would not be here today. With this being said, I would like to offer a special thanks to Patty Chlebanowski. As many of you know, Patty retired from the APSA Board this past fall. She served APSA in a number of different roles and as Secretary for the past several years. Patty devoted a lot of time, energy and hard work to make this organization better for all of us. Her dedication to APSA is so very much appreciated! Thanks Patty!

As we start this next year, the Board is looking at ways to make our organization better and stronger. We can't do that without your support. Please send in your 2013 dues in by January 31. If you have friends in the industry that are not members, encourage them to join too.

If you have ideas you want to share, email any of the Board of Directors or the Administrator. Submissions

President's Message (cont'd)

public comment back in September, we were disappointed that more effort was not put forth to involve members of our industry in the drafting of these changes.

Both Ron and I were given the opportunity to express some of our concerns over these changes to the entire AJC Board. Although the changes were passed, we did receive a commitment from Chief Justice Rebecca White Berch to work together to improve our communication and involvement going forward. Chief Justice Berch made it clear that even though the changes were being passed today, the Council could and would reconsider any problematic parts of the rules in the future. I would encourage all APSA members take the time to review the new Rule 7-204 and to contact myself or one of the other Board members with any concerns so that we can continue to work with the court on improving the Rules governing our industry. I believe it should be one of our primary goals this year to continue to develop a better working relationship with the AJC and their staff so that we can work together to improve the professionalism and safety of all Arizona Certified Process Servers.

As we enter into 2013, we will continue to monitor activity by both

the AJC and the State Legislature so that we can inform

our members and exercise our collective voice when needed. We will also continue to build strong relationships with other stakeholders in our industry. With your help, we hope to improve the quality and availability of continuing education available to our members. Most importantly, we are committed to growing our membership and expanding the services we offer to our membership so that our association continues to represent our industry into the next 40 years.

C.E. Planned for 2013

As part of APSA's goals of educating its members and providing learning opportunities for new members, your Education Committee has several seminars in mind.

Beginning in March, 2013, APSA will present Continuing Education opportunities at various locations, including Phoenix, Flagstaff and Tucson.

In March, a presentation will be made which will include Report Writing for Process Servers, Evictions, and Delivering Non-Legal Process and the FDCPA.

Details about each upcoming seminar will be posted on the APSA website.

Secretary's Corner (cont'd)

will be brought to the Board's attention at the next meeting. Or better yet, come to the next Board meeting, all meetings are open and dates and times will be posted on the APSA website. The Board will be meeting every other month in 2013.

In addition to meeting more often, the Board is dedicated to offering more training opportunities. Please see the website or this newsletter as we have already set dates for the 2013 training dates so you can plan your year accordingly. We also plan to start lunch and learns where we can offer 1 to 2 Continuing Education credits in conjunction with a lunch. We hope to make a lot of

changes this year to provide you, the membership, with better services and easier access to information. Look for changes and additions to the website in the coming months and throughout the year.

APSA is here to serve you, if you have ideas or want to get involved, please contact a Board member. We would welcome and appreciate your assistance!

In closing, NAPPS will be holding their annual meeting here in April. Please join in the fun and attend if you can.

Thank you for your time and support, I look forward to serving as your Secretary this year!



Justice Court Rules of Civil Procedure Now in Effect

On January 1, 2013, the Justice Court Rules of Civil Procedure (JCRCP) took effect. This is another set of rules, that every process server should make themselves familiar with. Servers should well be aware of Rule 4 of the ARCP and Rule 5 of the RPEA.

JCRCP Rule 112 affects service of process — A plaintiff must attach a "Notice to the Defendant" to the summons, and serve the notice along with the summons and complaint. The court may not enter a default judgment against a defendant unless the affidavit of service establishes that the plaintiff served the notice on the defendant.

Please be sure to obtain a copy of the Notice to the Defendant from your local Justice Court Clerk. In reading the Notice, your Editor questioned the clerk at the (newly named) White Tank Justice Court whether it should be in addition to the Residential Eviction Information Sheet. We await a response.

Each county has justice courts that are presided over by a justice of the peace, who is elected for a four year term. These include civil lawsuits where the amount in dispute is \$10,000 or less, landlord and tenant controversies, small claims cases and the full range of civil and criminal traffic offenses, including DUIs. Justices of the peace also resolve other types of misdemeanor allegations (e.g. shoplifting, writing bad checks, violating restraining orders) and, like other trial judges, also handle requests for orders of protection and injunctions against harassment.



2012 Conference Wrap Up



Without it, this year's conference would not have been what it was.

The 2012 APSA Conference additional away for other events and and Educational event was expenses. We had our sponsors, pronounced a success. It brought together APSA members from around the state to our last minute venue . (A p o l o g i e s extended to those who went to our former site.) We h e l d o u r conference at the Embassy Suites near the I-17 and Camelback. For some of us, it is a familiar venue, as we held at least one conference there, previously.

APSA

THANK YOU APSA MEMBERS:

YOU made the 2012 Conference a SUCCESS!

Please help your Board to make 2013 a SUCCESS, as well.

Your participation and input are needed!

Our conference attendance was within the acceptable range, and the money fed into the coffers was enough to pay the bills and put some

camera. (If you haven't obtained your APSA ID card, contact our administrator.)

A BIG thanks to Larry and Patty (and Wayne, too!) for all of their hard work and dedication.

Legal Shield, AFLAC, and Tristar set up their booths. They all reported positive results. We also had our first APSA identification card booth set up, courtesy of EZ Messenger. Aaron Peterson, the technology wiz at EZ Messenger manned the



From the Better Business Bureau

(<http://www.bbb.org/us/alert-phishing-scam-looks-like-bbb-email/>)

ALERT: Phishing Scam Looks Like BBB Email... But It's Not

"The BBB name and logo are being fraudulently used by criminals in an on-going phishing scam. The emails look very much like notice of a complaint from BBB, but contain links to malware that can infect your computer, steal passwords, etc. BBB is working with law enforcement, as well as with a private deactivation firm (at our own expense), to shut down as many criminal websites as possible. To date, we have shut down well over 100 sites.

If you get an email that looks like it is a BBB complaint, here is what you should do:

1. Do NOT click on any links or attachments.
2. Read the email carefully for signs that it may be fake (for



- example, misspellings, grammar, generic greetings such as "Dear member" instead of a name, etc.).
3. Be wary of any urgent instructions to take specified action such as "Click on the link or your account will be closed."
4. Hover your mouse over links without clicking to see if the address is truly from bbb.org. The URL in the text should match the URL that your mouse detects. If the two do not match, it is most likely a scam.
5. Send a copy of the email to phishing@council.bbb.org (Note: This address is only for scams that use the BBB name or logo)
6. Delete the email from your computer completely (be sure to empty your "trash can" or "recycling bin," as well).

7. Run anti-virus software updates frequently and do a full system scan.
8. Keep a close eye on your bank statements for any unexpected or unexplained transactions.

If you have a business and are not certain whether the complaint is legitimate, contact your local BBB (www.bbb.org/find).

APSA members may contact the Better Business Bureau at:

Better Business Bureau Serving Central, Northern & Western Arizona
4428 N 12th Street, Phoenix, AZ 85014
602-264-1727

Yavapai Branch Office
928-772-3410

Yuma Branch Office
928-919-7940



Courthouse Tidbits

Maricopa County Courts

At the most recent Clerk of the Court exchange meeting, Clerk Michael Jeanes reported during his Budget Status Update that Maricopa County reports finances to be stable. No service interruptions anticipated within the Clerk's Office. While decreasing property tax revenue seems to have the biggest impact on the budget, there no interruptions of service have occurred.

Your editor has been informed that the filing windows which were temporarily relocated in the family law clerk's office have been re-opened. All civil and family law filings are reportedly at the old location, in the main hallway separating the east and west wings of the central courthouse (to the right of the main entrance past security).

Alternative Filing / External 24-Hour Filing Depository Boxes

The Maricopa County Clerk of the Court's Office

offers four external filing depository boxes, which are available 24 hours a day, seven days a week for those customers who do not want to stand in line at the Filing Counter, or who wish to file after normal business hours located at:

Downtown Phoenix: located at the 4th avenue entrance to the 301 West Jefferson County Administration Building.

Mesa: located at the north entrance of the Southeast Court Complex, 222 E. Javelina, Mesa.

Northeast Regional Center: located at the main entrance of the Northeast Regional Center, 18380 N. 40th St, Phoenix.

Northwest Regional Center: located at the main entrance of the Northwest Regional Center, 14264 West Tierra Buena Lane, Surprise.



www.apsanews.org editor@apsanews.org APSA Newsletter

TRISTAR

SOFTWARE

ATTORNEY SERVICE SOFTWARE

805.227.1213

PROCESS SERVING - MESSENGER - PHOTOCOPY - INVESTIGATIONS

POWERFUL DISPATCH, INQUIRY & STATUS TRACKING SYSTEM

FULL DILIGENCE TRACKING AND TICKLER SYSTEMS

MOBILE PROCESS SERVER WEBSITE - SEND STATUSES FROM ANY SMART PHONE

GPS GEOTAGGING FEATURE ALSO AVAILABLE!

CLOUD BASED SOLUTIONS SAVE YOU TIME AND MONEY!

WEB BASED ENTRY AND STATUS ONLINE OPTIONS!

WWW.TRISTARSOFTWARE.COM

LOOK FOR US
AT THE APSA
CONFERENCE

APSA

PHONY PROCESS SERVER CONVICTED IN FALSE AFFIDAVIT SCAM

Las Vegas, NV (Dec. 14, 2012)

Former police officer and unlicensed process server Maurice Carroll was convicted by a jury on 17 counts of forgery in a scheme to file false affidavits of service in the Henderson and North Las Vegas justice courts. This is the second set of convictions to befall Mr. Carroll, as he was previously convicted of 17 counts of filing false court documents and one count of obtaining money under false pretenses, connected with the same scheme.



The court ordered Mr. Carroll, 43, remanded pending sentencing on January 16, 2013 on the 35 felony convictions.

Mr. Carroll's company, On Scene Mediations, operated for seven years without a license. He allegedly was involved in about 25,000 cases.

Nevada requires that any person serving legal process be licensed by the Attorney General Private Investigator's Licensing Board. The applicant must have two years experience in the area of serving process and pass a State Board examination, as well as maintain liability insurance with limits in amounts of not less than \$200,000.00.

His former office manager, Vilisia Coleman, 47 cooperated with prosecutors and testified against Mr. Carroll. She was given a two to seven year suspended sentence, placed on three years of probation and also ordered to pay \$20,945 in restitution and do 16 hours of community service. In handing



down the sentence, District Judge Elissa Cadish said that Coleman's actions undermined the integrity of the court system.

The scheme unraveled in 2010 when Justice of the Peace Melissa Saragosa noticed irregularities in



the affidavits or Mr. Carroll. In her August, 2010 testimony on the witness stand, a rare occurrence for a sitting judge, she stated that she "noticed things that were odd" about the way default cases involving Maurice Carroll and his company, On Scene Mediations, were being handled. Her suspicions resulted in that information being turned over to Las Vegas police for investigation.

Victim clients, such as Rapid Cash and Richland Holdings that used On Scene Mediations, withdrew motions for summary judgment or dismissed numerous lawsuits in which Mr. Carroll's company was involved. No information was found about consumers who had been the unwitting targets of Mr. Carroll's mafeasances.

Follow Up: PA Man Arrested for 'US Enforcement Officers' ID Charged

CHESTER COUNTY, Pa. — In our prior edition, we brought you the story about a man who identified himself as a federal "off-duty enforcement officer."

According to PACER (the U.S. Courts online records repository), in the case of USA vs. Eric Marques Devlin-Bell, Jr. (Case 2:12-mj-00672) Mr. Devlin-Bell, Jr. has been charged with "Falsely representing oneself to be an officer, agent or employee of the United States, and in such assumed character detaining a person in violation of Title 18:913; producing an identification document, authentication feature, or false identification document, that is or appears to be issued by or under the authority of the United States in violation of Title 18:1028(a)(1)".

Case 2:12-mj-00672 Document 8 Filed 05/24/12 Page 1 of 1

UNITED STATES DISTRICT COURT
in the
Eastern District of Pennsylvania

United States of America
vs.
ERIC MARQUES DEVLIN-BELL, JR.
Defendant

Case No. 12-672-1

ARREST WARRANT

To: Any authorized law enforcement officer

YOU ARE COMMANDED to arrest and bring before a United States magistrate judge without unnecessary delay the person named herein, ERIC MARQUES DEVLIN-BELL, JR., who is accused of in violation of the following document filed with the court:

Indictment Superseding Indictment Information Superseding Information Complaint
 Probation Violation Petition Supervised Release Violation Petition Violation Notice Order of the Court

This offense is briefly described as follows:
Falsely representing oneself to be an officer, agent or employee of the United States, and in such assumed character detaining a person. In violation of Title 18, United States Code, Section 913.
Knowingly and without lawful authority producing an identification document, authentication feature, or false identification document that is or appears to be issued by or under the authority of the United States. In violation of Title 18, United States Code, Section 1028(a)(1).

Date: 4/27/12
City and state: Philadelphia, Pennsylvania M. FAITH ANGELL, United States Magistrate Judge
Printed name and title:

Return 4-27-12 and the person was arrested on 5-7-12

Source: Las Vegas Review Journal

The Players (pictured from top left) Maurice Carroll, Vilisia Coleman, Judge Elissa Cadish, Justice of the Peace Melissa Saragosa.



Training Corner: PROBLEMS & SOLUTIONS



Barry R. Goldman



In writing this article, it began as a response to a blog post from a local server who was concerned about getting work from forwarders, but morphed into something where I believe the bigger picture should be examined. While I was somewhat sympathetic to the server who posted his concerns (who conveyed a sense of antagonism in dealing with competitors as well as clients), fortunately, my firm has good, and some excellent, relationships with our clients, as well as competitors.

I have found some of the biggest keys to successfully working with any client are to understand what the client's needs are and be responsive to them, and encourage the client to be responsive to the server's.

Understanding the client needs

In developing any relationship, the parameters must be established up front. Getting to know a new client is much like dating. You don't want to sour the relationship by saying or doing the wrong thing. That approach has always applied to business relationships, as well. What I have found is that the ideal model of the vendor-client relationship is when the parties work together in concert to achieve the goal of servicing that client's needs, understanding the expectations, goals and limitations of each party. When these expectations, goals and limitations aren't explicit, or when the parties retain adversarial positions, such as the poster who gave rise to this train of thought, the result can be disastrous.

In serving legal process, the ultimate desired result for both sides of the vendor-client relationship is to get the defendant or other party served. Additionally, the server wants to make a profit, and the client wants his/her papers served at a reasonable cost. As a server, if a client fits in your business model, conceivably you are making a profit from that client; if not, they may be costing you time and money and adjustments may be appropriate. Such "adjustments" may include revisiting your pricing structure, the number of attempts you make, your coverage

area, or any number of other factors that combine to construct your business model. After all, if you, the server are not having your needs met, how will you perform in satisfying the needs of others?

The client as a partner

Working with a client as a *partner* in achieving the common goal - i.e.: serving the papers -- may prove the most beneficial type of relationship.

All too often relationships between clients and vendors are made without considering the long term benefits and effects of that relationship. The short term view between clients and vendors is many times adversarial, such as in a buyer-purchaser relationship. For the long term relationship between the client and vendor, each must consider stability, uniformity in the response and service, consistent and accurate pricing, and other benefits a good working relationship brings. It is a given that in such a partnership there is a full disclosure of not only the results of efforts, but also about the abilities of the server and the needs of the client.

Each party in the relationship must be responsive to the others' needs. The optimal relationship a server may have with his/her clients is for them to be responsive to the server's needs, as well. The relationships developed with the people who send the work may well reflect that responsiveness. Often times, friendships develop between clients, their employees and the servers. Such loyalties to the server may be an unexpected benefit, especially when key personnel change jobs.

The hang-up on status reports

Clients want, and often need regular status reports. I endeavor to keep status report telephone calls to a minimum. An old adage that I learned from my days as a debt collector was, "If it isn't in writing, it never happened". (While we know this not to be true from an evidentiary standpoint, my point is to confirm conversations and additional instructions in writing.)

The server should endeavor to

give the client regular reports. When the client needs status reports which are late, the server may very well wish to email information and telephone the client, responding to any inquiry within a matter of minutes or hours, not days, and extend his/her apologies. Clients often times just want to know their paper is being worked, even if it's an attempt without service. Apologies may be deserved if fault lies with the server for not promptly responding to the client. Many times an apology may be appropriate to smooth over potential hard feelings, as well, and develop the relationship with the client so that both sides understand things more concisely. The server should always keep documents tracked, and follow up with his/her subcontractors faster than the client may follow up with the server.

Setting pricing parameters

While this article will not discuss specific pricing, fees should be one of the primary issues set forth in the beginning of the relationship. If the server has a published written fee schedule, he/she may wish to forward it to the client or potential client. Many times, process servers do not want to publish their fees in light of competition. If the server quotes on a case-by-case basis, the client should have a clear understanding that the price on one paper may not be the same on another. There should be no surprises as to what fees the client will be paying. When speaking with potential clients, this is one of the most common complaints that the writer hears about other servers. The others are a lack of responsiveness in providing status reports, and failure to promptly serve documents.

How is your price point established? Do you look at your competition to see what they charge?

(Continued on page 12)

APSA

News You Can Use

MAN ARRESTED AFTER CONSTABLE ENCOUNTERS HOMICIDE

On the morning of November 28, 2012 a Constable went to a Tucson home to serve the tenants with eviction paperwork. The Constable discovered that the front door was unlocked and after opening it, found a dead man lying inside of the house. The Constable immediately contacted the Tucson Police Department who confirmed that William Salamonsen (67) was deceased.

Mr. Salamonsen had obvious signs of trauma on his body. After an initial investigation and an interview of the man's roommate, Tucson Police arrested David Gallagher, the man's roommate, for second degree murder.



Source: <http://www.arizonaconstables.com/Home.html> and [http://cms3.tucsonaz.gov/files/police/media-releases/Homicide - 1900 Block West Nava.pdf](http://cms3.tucsonaz.gov/files/police/media-releases/Homicide_-_1900_Block_West_Nava.pdf)

SCORE Offering Free & Low Cost Workshops

Are You Ready To Compete in 2013?

If you want to start the new year with your best shot at success, you need to know how to make sure that your business is set to compete and what you are going to be up against:

Who is your competition? What makes your company stand out? Do you have what your customers want? How do you let your prospects know what you have and how to find you? And Much More!



QuickBooks Basic
January 15th - 3:00 to 6:00 PM

This is an introductory course designed to introduce you to a tool that will help you to get and keep control of your business. Some of the areas covered include: Overview of financial statements; Set up basics; Navigating the system; How to enter checks, customer information and much more.

Contact Greater Phoenix SCORE at (602) 745-7250 or visit their website at www.scorephoenix.org for more.

Fake debt collection scams on the rise

Despite tough economic times, Americans are more likely to borrow than pay cash when making a purchase. And with holiday spending at a five year high, some consumers may receive debt collection calls on delinquent debt come the new year.

With federal government oversight beginning on January 2nd, the Consumer Financial Protection Bureau warned Americans on Wednesday not to let their guard down when it comes to telephone calls from supposed "debt collectors."

With consumers having financial obligations to multiple institutions, keeping accurate records

and documentation has become a challenge. Opportunistic con-artists posing as "fake" debt collectors recognize this as an area of vulnerability and are more than willing to use it to their advantage.

Fake debt collectors typically pose as lawyers, law enforcement officers, investigators, and bankers while attempting to collect on phony debt. They threaten consumers with immediate arrest for "bank fraud" or other crimes unless funds are wired immediately. They scare and confuse consumers by using meaningless legal phrases such as "We are downloading warrants against you" or "We are filing an affidavit against you."

Source: <http://www.examiner.com/article/fake-debt-collection-scams-on-the-rise>

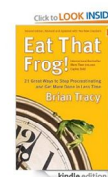
Third Branch News — www.uscourts.gov 2012 Year-End Report on the Federal Judiciary Out

Imagine a young seaman, two hundred years ago, standing night watch at the rail of an American frigate. Just one generation removed from the war for independence, he finds his Nation once again squaring off in battle with Great Britain, the world's preeminent sea power. The sailor has ample reason to be anxious.

Britain's Royal Navy includes 115 ships of the line and 126 frigates, while the United States Navy consists of only 17 vessels. Perhaps the seaman musters confidence from the name of his ship: *USS Constitution*. (The full text of Chief Justice Roberts' report can be found at: <http://www.supremecourt.gov/publicinfo/year-end/2012year-endreport.pdf>. Ed.)

Shoot Your T.V.

Recommended reading: Using "eat that frog" as a metaphor for tackling the day's most challenging task, author Brian Tracy shows readers how to zero in on these critical tasks and organize their time. *Eat That Frog!* details 21 practical, doable steps to stop the procrastination treadmill and get more of the important tasks done. Available at Amazon.com and other bookstores.



Guaranteed Not to be a Dry Eye in the House

Recommended viewing: "Heroes Behind The Badge" features stories of some of the brave men and women of law enforcement who have put their lives on the line and survived, as well as those who have made the ultimate sacrifice. Filmed throughout the U.S., this documentary highlights the lives of four fallen officers and the enormous impact their passing has had on their family members, colleagues, and community. The film also features the stories of three officers who narrowly escaped their assailants. These living legends share their personal insights about how their near-fatal encounters have affected their lives. 50% of the net proceeds from the film will benefit the National Law Enforcement Officers Memorial Fund. Go to www.heroesbehindthebadge.com.



Opinions & Other Food for Thought

Compiled by the APSA News Editorial Staff

Shining a Light on Process Server Assault

Recently, Serve-Now put together and began promoting a new program in order to shine a "global light" and in so doing, promote awareness of assault on process servers. The program, **PAAPRS**, which stands for "Promoting Assault Awareness and Protective Regulations for Process Servers," also includes advice and tips from industry professionals and veterans, and is endorsed by NAPPS as well as other state process server associations.

The (CALSPRO) board endorsed the project at the last board meeting in December, and as Assault Advisor I've been asked to work with Serve-Now in providing some content, as well as to research how the site can help our members and how we can utilize its reporting and other capabilities. I've already offered an update on one of the tips (which was enthusiastically received by Serve-Now) and have spoken with Trent Carlyle and his staff several times. As you'll see when you visit the site, there is an assault reporting capability, embed code for a badge (see below) you can then embed put on *your website*, a national map of process server assaults, assault prevention tips, and more.

For those of you who've been following my writings...you know we've been working for some time on trying to figure out the best way to raise awareness about this obviously important issue. Do you think PAAPRS would be a step in the right direction?

-Mark Schwartz, CALSPRO Board Member, Assault Advisor

(reprinted with permission) <http://www.calspro.org/2012/12/shining-a-light-on-process-server-assault/>

Assault on a Process Server: What is the PAAPRS campaign?

The PAAPRS campaign is an initiative focused on raising awareness about process server assault and promoting regulations and law changes that further protect process servers.



Association leaders and members of the profession have long-complained that assaults in the industry are

not being reported or receiving the media coverage they deserve. PAAPRS plans to take on that issue by providing national coverage of incidents as well as becoming a resource for process servers to get educated and share their experiences.

With the Process Server Assault Map, helpful articles, videos, and other information, PAAPRS hopes to aid process servers in staying safe, sharing their stories, and bringing awareness to the hidden dangers in serving legal documents. Endorsed by several process server associations and built with the input of members of the profession, PAAPRS is here to support the industry in whatever way it can.

Have You Been Assaulted?

APSA and NAPPS would both like to know about it. APSA members should contact Tom LaVance, APSA president at (602) 256-9000. NAPPS members can contact them at (503) 222-4180.

Food for Thought: Court Efficiency.

Here's an idea for relieving the pressure on understaffed, under-budgeted courts: Give people every option.

The Florida Supreme Court, in its annual statement on the need for more judges, noted that one problem is "the effect of self-represented litigants on court time and resources."

I admit that's a tad ambiguous and it wasn't explained in the statement, but here's what I see over and over again in California clerks' offices: a nervous, usually distraught



person approaches the counter and asks for some sort of form but doesn't know exactly which one.

The clerk refuses to let the person know which form to use. The customer has to know because the clerks aren't allowed to "practice law."

And then when someone tries to file the wrong form, it gets rejected - and the clerk still refuses to say which was the right one.

They know but they're not telling. Apparently, saying a form is the right one is practicing law, but saying it's the wrong one is not.

So the solution is clear - pro per litigants should be given every form so they can keep filing them until they get to the right one.

APSA Newsletter www.apsanews.org editor@apsanews.org

Donna Sparaco
Small Business and Group Benefits Specialist
O: 480.788.8219 / C: 516.395.8219

NAPPS is Coming to Phoenix



The NAPPS 31st Annual Conference & Educational Seminar will be held on April 18-20, 2013 at the Hyatt Regency Phoenix, 122 N. Second Street, Phoenix, AZ. You can book your reservations by calling the Hyatt at (602) 252-1234. Mention you are with NAPPS and receive the negotiated room rate of \$149 +tax/night. You can also book your room online at hyatt.com.



Hank Asher, TLO Founder, Dead at 61

BOCA RATON (FL) — Hank Asher, an entrepreneur who pioneered the use of databases and spent millions of his fortune fighting child pornography, died January 10th. He was 61. Officials at TLO, Asher's Boca Raton company, couldn't be reached for comment Friday. Former Florida Attorney General Bob Butterworth, who worked for Asher for a time, said he was told that Asher died in his sleep Thursday or Friday. "He was a wonderful human being who, through his philanthropy, saved thousands of children," Butterworth said.

Asher's database work also led to the arrests of the Beltway snipers who killed 10 people in the Washington area in 2002. Asher pioneered data mining software that was sold to businesses but also sped cops' ability to connect the dots in criminal investigations. Work that once required months could be done in a few minutes, Butterworth said. When Asher arrived in South Florida in the 1970s, he gave little indication he'd become a data guru or a national

crime-fighting figure. He was a high school dropout in search of a better climate for his commercial painting business than his Indiana home offered. Asher later founded Boca data firms Database Technologies and Seisint. After the Sept. 11 attacks, Seisint developed software that identified terrorists.



Hank Asher

Asher owned 40 percent of Seisint in 2004, when it was sold to British publishing giant Reed Elsevier for \$775 million and became part of LexisNexis.

Asher's final project was TLO, an acronym for "The Last One." Part of his business model was to build a supercomputer that could track child pornography as it traveled over the Internet, then give police free access.

Source: <http://www.palmbeachpost.com/news/business/boca-raton-database->



2013 Court Holidays

New Year's Day	January 1
Civil Rights Day	January 21
President's Day	February 18
Memorial Day	May 27
Independence Day	July 4
Labor Day	Sept. 2
Veteran's Day	Nov. 11
Thanksgiving Day	Nov. 28
Court Holiday	Nov. 29
Christmas Day	Dec. 25

APSA Board Meeting News Coming in Next Edition

Big Apple: Worst Process Server Way Off Mark

By CANDICE M. GIOVE, www.NYPOST.com Posted: December 9, 2012
(printed here word for word)

Serving legal papers wasn't his strong suit, the city says. The city's worst process server claimed to be hand-delivering court summonses to deadbeats all over the city, but GPS records revealed he was often miles from his mark or totally off the grid, according to the Department of Consumer Affairs. Robert Winkelmann, 41, lost his city-issued license after a sweeping DCA investigation discovered he was not actually serving legal papers to defendants, the city says. In one case from November 2011, Winkelmann, a Jericho, LI, resident, drove to The Bronx and swore on an affidavit that he served a summons on Fox Street to a relative of a woman being sued by creditors for \$6,098, according to court records.



But at the time of alleged service, he was three miles away at the Cross Bronx Expressway and Newbold Avenue, GPS records indicated. Later that day, he claimed to serve three more summonses in The Bronx, on East 149th Street, the Grand Concourse or Bronx Park South, but electronic records again proved that he was miles away, DCA said.

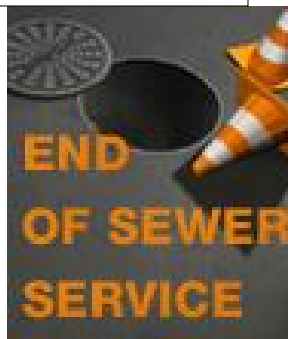
Those three debt-collection cases resulted in default judgments for his client, a debt-collector which purchased bad accounts from Chase and the New York Credit Acceptance Corp., according to court records.



When a debtor isn't served properly, they don't know when to go to court, it could result in a default judgment or an automatic ruling against them. "We are referring all evidence of defaults by him and others back to the courts," Department of Consumer Affairs Commissioner Jonathan Mintz told The Post. Probers found that Winkelmann was involved in 31 cases that ended in default judgments.

The city issued Winkelmann 46 GPS-record violations and slapped him with 35 counts of failure to maintain records. But Winkelmann denied any wrongdoing, and said some of the GPS violations were due to technical glitches in the new citywide system, and that 36 violations were for cases in Westchester, outside the city's jurisdiction.

"They just took his livelihood away without a hearing," said his attorney Myra Sencer. "He is really being treated unfairly." During a yearlong DCA crackdown, investigators issued violations to one in three of the city's 943 process servers for having written logs that didn't match their GPS-tracked whereabouts. Since November 2011, process servers have been required to maintain a GPS record. "Our findings were so disappointingly negative," Mintz said. DCA randomly checked 102 licensed process servers; 10 lost their licenses, three surrendered them, and 43 entered into settlement agreements with the DCA, the agency said. The agency issued \$36,000 in fines. "For way too long process servers have been like the Wild West of the legal system," Mintz said.



California Blues: Biggest Court in Nation Closes Courtrooms as California Budget Cuts Kick In

By BILL GIRDNER (Courthouse News Service) Tuesday, December 04, 2012

LOS ANGELES (CN) - The biggest court in the nation is changing and shrinking, mostly because of California's still idling economy.

The result for the Los Angeles court system is that more jobs will be lost, trials will be delayed.

"There is a reality here," said Daniel Buckley, the incoming supervising judge for the court's civil side. "The judges are proud of the service they provide to Los Angeles citizens. They cannot maintain that level of service."

The judges are ratcheting down a court system that runs from Lancaster to Compton, from Santa Monica to Pomona. By far the biggest court in the nation, it is made up of an ever-changing web of 430 judges and their courtrooms that cover ten million people, one third of all the people living in California.

The main changes in the court's organization will affect those portions of justice that most resemble mill work, the thousands of personal injury and collection actions that flow through the L.A. courts every month.

They will now go through a master calendar judge who assigns cases to a courtroom when they are ready for trial, as opposed to going through an individual judge who handles the case from start to finish. The huge number of collection actions in Los Angeles will be bunched into two courtrooms where car dealerships are concentrated.

In terms of the physical plant -- the courthouses themselves -- fully 10 will be "repurposed."

"We will take judges out of those courthouses," said Buckley. "We will not use those courtrooms for judges being on the bench."

Courthouses on the west side of town, in Malibu and Beverly Hills, will close. Their courts will be consolidated into the Santa Monica courthouse. The courthouse on Catalina Island will close. The Hollywood courthouse will be closed and used for storage. The closures also affect less posh enclaves, in San Pedro, Whittier and Pomona.

In terms of human capital, the cuts will inevitably lead to layoffs. "The only way to reduce the budget is to reduce the number of people with us," said Buckley.

The number of job cuts, however, is not yet worked out. "It's a chicken-egg thing," said the judge. "We've got to have a plan before we know the impacts and the impacts affect the plan."

In dollars, the court needs to redline at least \$56 million out of this year's spending, a number that could go up.

The money comes out of an overall budget that is currently running at \$750 million per year, an amount arrived at through cuts of \$100 million over the last couple years.

The current round of cuts for Los Angeles courts represents their share of a \$150 million pro rata cut to all California courts, with Los Angeles home to one third of California's courts. That overall cut is in turn part of an even larger \$544 million cut to the state courts in the state budget for July 1, 2013.

The remaining hundreds of millions will be taken from local savings accounts for the courts and from halting court construction projects throughout the state.

The shortfall in California's statewide

budget is tied directly to falling revenues resulting from the nations biggest economy slipping into neutral.

A central part of the Los Angeles court system's plan to deal with its big share of those cuts is to assign the biggest category of big money, or general jurisdiction, cases to a master calendar court. That category is the personal injury claims, from slip and falls to car accidents to any of the myriad acts of human foolishness that can result in injury.

They total 16,000 cases per year in Los Angeles, and they will now be pushed through two, possibly three central courtrooms on Hill Street in downtown Los Angeles.

The vast majority of personal injury cases -- 80-90% -- require very few court hearings, so they are well suited to a master calendar system.

The other huge category of cases in Los Angeles is collection actions, with roughly 80,000 filed per year.

Of all the small money cases filed in Los Angeles -- those where the claim is under \$25,000, that used to be called municipal court cases and are now called limited jurisdiction cases -- a huge majority are collection cases. And half of them go by default with no appearance from the person pursued.

The result is simply paperwork and signatures flowing through the court system at a very high volume. Those cases will be consolidated into two hubs, in Chatsworth and Norwalk.

Those locations are tied to one of the unique aspects of both the courts and life in Los Angeles, the prevalence of the car. An inordinately big percentage of the collection cases involve car loans. The Chatsworth and Norwalk courts have lots of car dealerships in the area.

On the family law side, no courtrooms will close but the judges will also take on civil harassment hearings. "We're looking at giving them more work," said Buckley.

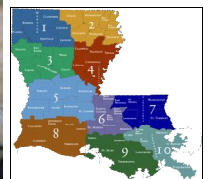


APSA Newsletter www.apsanews.org editor@apsanews.org

In Memoriam...

Constable John D. Manuel

Allen Parish Ward 1 Constable's Office, Louisiana
 End of Watch: Wednesday, December 5, 2012
 From *Officer Down Memorial Page* (www.odmp.com)



Constable John Manuel was killed in a single-vehicle automobile accident on U.S. Highway 165, two miles north of Kinder, Louisiana. His patrol car left the roadway and struck several trees. Constable Manuel, who was not wearing a seatbelt at the time, was pronounced dead at the scene. Constable Manuel was U.S. Army and U.S. Merchant Marines veteran and had served as the elected constable for Allen Parish's Ward 1 for 10 ten years. He is survived by his wife, daughter, two sons, two grandchildren, and three great-grandchildren.

Source: *Officer Down Memorial Page* <http://www.odmp.org/officer/21561-constable-john-d-manuel>



ARIZONA PROCESS SERVERS ASSOCIATION

P.O. Box 2233, Phoenix, AZ 85002
(602) 476-1737

www.arizonaprocessservers.org



2012-2013 Membership Application/Renewal

Arizona Certified Process Server (Attach copy of your Arizona Process Server ID)

Associate/Out of state Process Server

Member ID Card Requested? Y N (Digital or passport photo required)

Please list your information exactly as you want it to appear in the directory:

NEW RENEWAL
Member since: _____

Annual Dues: \$50

NAME:		
FIRM:		
ADDRESS:		
CITY, STATE, ZIP:		
TELEPHONE(S):	OFFICE:	FAX:
EMAIL ADDRESS(ES)	PERSONAL:	BUSINESS:
WEBSITE ADDRESS:		
COUNTIES/AREAS SERVICED:		
LIST IN THE ROSTER UNDER CITY OF:		
ADDITIONAL CITIES TO BE LISTED (\$15 EACH)		

<u>Services you provide (YES or NO):</u>	<u>YES</u>	<u>NO</u>
Process Server (Arizona or other state):		
ACPS Certified?		
Legal Messenger Service		
Skip Tracing		
Record Searches		
Full Investigative Services		
<i>If an Arizona Private Investigator, complete the following:</i>		
License #:	Expiration:	

Annual Dues: \$50.00
Voluntary Legislative Fund Donation: \$ _____
Total Enclosed: \$ _____

MEMBER I.D. CARDS:

The Member Identification Card is a member benefit issued by APSA and is not intended to replace your Process Server identification card as required by statute. Your APSA Member Identification Card should be displayed at all APSA functions. By applying for or renewing membership, the applicant understands and agrees that the Member Identification Card is not intended to be, nor shall be used in violation of any statute or regulation.

I hereby apply for membership (or membership renewal) in the Arizona Process Servers Association. I agree to abide by its bylaws and maintain the highest ethical standards in carrying out the duties of my profession. I authorize the Arizona Process Servers Association to investigate the statements made on this application and my qualifications for membership. I have no felony convictions and my certification (if applicable) as an Arizona Process Server is current. Membership is not transferrable. I DECLARE UNDER PENALTY OF PERJURY THAT THE STATEMENTS MADE IN THIS APPLICATION ARE TRUE AND CORRECT.



Date: _____ Signature: _____

Please make check payable to APSA mail it with this completed form to the APSA address, above.

Training Corner (continued)

How is your price point established? Do you look at your competition to see what they charge? Are you a leader or a follower? Do you demand payment up front or give credit to your clients? Have you come up with an accounting algorithm to develop a cash flow analysis, projected profit/loss and sales forecast? Do you ask yourself how much time in the field to you wish to spend as opposed to being with your family? Do you set limitations on your work time? (Handling stress is a topic for another article.) Have you done an analysis of your overhead to see how many papers at what price point it takes to make a profit? (Many small agencies and first time independent contractors miss the boat on this one.) Do you break out your fee schedule based on any variances? What type of paper needs to be served? When does the paper need to be served by? Where does the paper need to be served? Are there special circumstances?

The answers to these questions and many others may determine not only how much the service fee will be, but at what speed (i.e.: do today, next day, etc.) the paper will be handled. Again, both the server and the client should understand clearly and concisely under what circumstances the service will be taken on.

The cash flow dilemma

When a new client comes in the door, the server may want cash up front (especially if the client is an individual), or may give a line of credit to an attorney or forwarder. When it's a new attorney or forwarder, depending on how the subjective analysis of the conversation goes, it may be money up front, or proof of service released upon receipt of funds, or 30 day billing. The writer made the mistake of not listening to his gut and set up one attorney firm in CA that owes over \$7,000 on 30 day billing – from about a year ago. Lesson learned. When the little voice in one's says to ask for money up front, one should pay attention.

The pro per variance

Most medium and larger

attorney service firms do not depend on the individual (pro per) litigant as their bread and butter. Consequently, the individual servers and smaller attorney service firms may pick up the slack in this market. So while a good chunk of volume for individual servers or smaller attorney service firms may come from the pro per, they may also be the most wearing of clients, as well. The vendor may find an additional use of time and resources in service and response to the pro per client.

Quite often when dealing with pro per's, we may find the need to request additional (or corrected) documents, additional time to serve (very common in evictions, especially when the plaintiff was price shopping over 2-3 days), or further instructions on who to serve (in the case of multiple named defendants) and where (sorry, we don't serve at PO boxes, Sir.). Limitations, such as a lack of email or voice mail may also hamper communications with the pro per client. Consequently, the server may determine it to be reasonable to charge the pro per client (being by circumstance a one-time, special needs client) a higher fee. The server should not be afraid to charge not only what the market will bear, but their worth for the service.

Communicating with the client

For the large firms, their employees and subcontractors may be provided with GPS enabled smart phones and other communication devices. The large firm may want the employee or subcontractor to submit reports by logging into their database system. While this may be

desirable from the standpoint of efficiency of the large firm, the subcontractor may wish to examine how this affects his/her ability to remain independent. Having multiple protocols for reporting may not work for all subcontractors.

For the small firm, or individual, one may have to depend on his/her own electronic communication devices. In this case, we find that many individual servers will use their personal smart phone as their business smart phone, and their PC or laptop in much the same manner. From an economic standpoint, that may be desirable, but from a business profile, it may not be the most prudent move. The server should have a separate email address and use a professional signature on emails. The telephone should be answered without the dog barking, baby crying and television blaring. If the server wants to be a professional, he/she should project the professional image.

In cases where the server needs coverage due to illness, travel, or plain not being able to be in two places at once, he/she should have a

(Continued on last page)

Tell Us What You Think...
We've received comments from members and non-members alike, thanking APSA for the Newsletter and educational opportunities. We'd like to thank our readers for sharing and making this publication better. Thank you, dear reader! From the bottom of our hearts — Your APSA Newsletter Team.

Guest Article Submissions
The policy on guest article submission is as follows:
1. Publication of the article will be at the sole discretion of the Editor.
2. The article may be edited for content, length, spelling, and appropriate language.
3. A business card size advertisement of the Guest Writer may be placed in the edition in which the guest article is published, or at the discretion of the Editor, may be published in a later edition.
4. No advertising charge shall be made in conjunction with the publication of a guest article.

ADVERTISING RATES
All Payments for advertising must be paid in advance.
Please submit camera ready copy.
Business Card..... \$50.00
Size: 2.0 x 3.5 (Red border example)
1/4 Page.....\$100.00
4.75 x 3.75 (Blue border example)
1/2 Page.....\$250.00
Size: 4.75 h x 7.5 w, or 9.5 h x 3.75 w
Full Page.....\$375.00
Advertorials/Banners.....\$25/col. in. 3 in. min.



APSA Newsletter www.apsanews.org editor@apsanews.org

APSA Events Calendar

APSA Continuing Education Classes 12:00 pm—1:00 pm

(Locations to be announced)

- March 16, Phoenix
- June/July, Flagstaff
- September 14 & 15, Annual Conference
- November 9, Tucson
- December- AALPI meeting

Holiday Court Closures

Courts are closed on:

- New Year's Day*
- Martin Luther King Jr./Civil Rights Day*
- Presidents' Day*
- Memorial Day*
- Independence Day*
- Labor Day* *Veterans' Day*
- Thanksgiving Day* *Christmas Day*

TUESDAY, JANUARY 8, 2013 Court & Clerk's Exchange Meeting

Downtown Justice Center
620 West Jackson Suite #2083
(Justice Court – Training Room)
Phoenix, AZ

2013 APSA Board Meetings

Location TBA
February 16, April 13, June 15, August 17,
October 12, December 14.

NAPPS 31st Annual Conference & Educational Seminar

April 18-20, 2013

Arizona Constables Assoc. Training

January 7th to 11th, 2013
Located at the Tubac Golf Resort and Spa
in Tubac, AZ. Training will include

Maricopa County Clerk's Notice:

Effective February 21, the Clerk of the Court's internal and external customer assistance for Criminal Exhibits, Grand Jury Services, and RCC/EDC Processing will relocate to the 4th Floor of the new South Court Tower, 175 W. Madison in Downtown Phoenix.

sessions for newly elected constables as well as the regular training sessions.

Pinal County Clerk's Notice

The Pinal County Clerk of the Superior Court informed your editor that the Casa Grande satellite office is taking filings from 0800-1100, and 1300-1600 Monday through Friday. They request that forms be completed in black ink only, notarized where needed, and submitted with the original plus two copies to conform. If sending documents by mail, you should include a self-addressed, stamped envelope. If you have questions, call the Clerk's office at (520) 866-5300.

The APSA Newsletter is published quarterly in March, June, September and December. Deadlines for submission for all items are the last day of the month preceding publication. If you have an item of interest or would like to post on our Events Calendar, please send them to: editor@apsanews.org.

Process Server Certification Testing

Maricopa County

(Thursdays at 9:30 a.m.)
620 West Jackson Suite 3017
Phoenix, AZ

- | | |
|-----------------|-----------------|
| Jan. 10 | Feb. 14 |
| March 14 | April 11 |
| May 9 | June 13 |
| July 11 | Aug. 8 |
| Sep. 19 | Oct. 10 |
| Nov. 14 | Dec. 12 |

Pima County

110 W. Congress, Rm 131A
Tucson, AZ

- September 14th and 28th**
October 15th and 30th
November 15th and 30th
December 14th and 28th



All Process Server testing starts promptly. Late admission is not allowed. All testing requires pre-registration through the court clerk's office. Please make arrangements well in advance of the test date.

Advertising Submission Policy:

1. The APSA Newsletter is published in March, June, September and December of each year.
2. All advertising must be paid for in advance. Payment should be made to the Arizona Process Servers Association. A 15% discount is available for advertisers who pay for a full year in advance.
3. Advertising rates are quoted for full-color camera-ready copy in electronic submission in an approved format.
4. Advertiser is responsible for preparing & submitting ad copy. Copy must be submitted no later than the last day of the month preceding publication
5. Acceptance, placement and publication of advertising is subject to the sole approval and discretion of the Editor.
6. Inappropriate advertising content will not be accepted. Editor reserves the right to decline any advertisement.
7. In the event that an item of advertising is rejected, a refund shall be made to the advertiser.
8. Advertisement size quoted is approximate. Actual size may vary depending on page availability.
9. Advertorials may be written by APSANews.com staff or outside writer at cost to advertiser. Publication of advertorials is charged by the column inch.
10. Advertorials must be clearly marked in the header, "Advertisement". All advertisements may be bordered to distinguish their content.



Training Corner (continued)

backup plan. I have a trusted associate cover my area when I'm out of town (he won't steal my clients and I won't steal his), and I always keep my smart phone and laptop with me (yes, I carry my "man purse"). My firm's email comes not only on our server, but my laptop(s) and smart phone. If I am ever without my electronic communications, or down for any sustained period of time, I'll let my client contacts know beforehand with instructions to email the work and I will respond upon my return -- usually the same/next day.

One of the things said by the poster (regarding taking time off or down time) was, "Can't do it because they (his clients) expect you to be available to their paid employee staff instantly or they send the work to

someone else". What this tells me is the poster hasn't developed relationships to the point of the client being in a comfort zone about his services. Trust is a valuable commodity.

Access to data

In developing the business plan, the server should retain options for remotely accessing his/her data. Smart phones are great tools, but limited. One should never depend on only one facet of maintaining continuity. The combination of laptop, used with the smart phone may provide remote access where needed. My firm scans documents to serve are all in PDF format, and go with me when I'm out of the office, either on a portable hard drive or via cloud storage. The ability to have means to log into a system remotely and pull documents from a server or on-line backup service is today, a necessity. Any server who may need remote access should have a plan.

The buck stops here

If there is an issue between the client and my firm, or my firm

and a subcontract server, that issue does not get past my desk. As President Harry Truman said, "The buck stops here". Complaints for the sake of complaining are not acceptable. Every problem has a solution. When a server comes to me and complains, my response typically will be to work with him/her to look for solutions, so the more experience he/she has in solving the problem, the less he/she has to depend on me for hand holding in the future.

It should be the same with clients. Clients will complain about an issue want a resolution – not an excuse. We should all work together to satisfy each others' needs for profitable business relationships and professional public service.



KAYE KING 602.703.8368
kaye_king@us.aflac.com

SERVING ARIZONA & CALIFORNIA WWW.RAPIDRPS.COM

CERTIFIED PROCESS SERVERS

Rapid RPS.COM

(877) 472-7431

SERVICE@RAPIDRPS.COM

Process Serving
 Court Filing
 Skip Tracing
 Legal Document Preparation
 Summons / Complaints
 Orders to Appear
 Writs & Levies
 Subpoena Preparation
 Restraining Orders
 Injunctions
 Divorce ~ Family Law ~
 Child Custody
 Family & Spousal
 Support
 Evictions
 Judgment Enforcement

MOVING YOUR LEGAL DOCUMENTS...Fast!

Arizona Process Servers Association
 PO Box 2233
 Phoenix, AZ 85002
 (602) 476-1737
apsaadmin@cox.net



Serving Arizona Process Servers Since 1973

www.arizonaprocessservers.org

Opinions expressed in the APSA Newsletter are not necessarily those of the Board, individual Board members or officers, nor each member. The APSA Newsletter is published to promote a source of news and information for APSA members, affiliates and interested persons and organizations. Contact APSA for further information about membership and advertising. Editorial opinions are that of the editor, and do not represent the official opinion of APSA.

